Service Training Courses – PHC Laboratory Equipment

PHC Corporation of North America offers field service training courses to third party and in-house service providers on all laboratory products offered by PHC Corporation in the North American Market.

Our field training courses are directed toward refrigeration, electronic and biomedical technicians already familiar with the basics of troubleshooting refrigeration and/or electronic equipment.

PHC provides a comprehensive approach that includes theory and hands on instruction to maximize the benefits in the least amount of time, utilizing the latest technology available through a variety of media. We recognize the fact that skilled trades' people are a valuable asset to the institutions they are servicing. Our unique field training approach allows for proper training on equipment without the disruption and expense of having your skilled people unavailable for long stretches of time, often associated with factory training. Lunches and Breaks will be provided as well as dinner and entertainment for one night during each session.

At the completion of the training course, attendees will be given a written test on the content of the course. Those who score 70% or higher will be given a certificate certifying that they are factory authorized to perform repairs on the PHC current and legacy equipment that they have been trained on. All others will be given certificates indicating that they have attended the course. Another requirement of the class is to participate in the hands-on portions of tear downs, diagnostics and other training done in our service center as part of our training course.

At PHC Corporation of North America, we realize that to remain leaders in our industry, we must ensure that the quality of our product is maintained through the integrity of our service offerings and the network of individuals who support our product in the field with the most up-to-date information available.

Introduction courses are held at the PHC Office
Location: PHC Corporation of North America
1300 Michael Dr Suite A
Wood Dale, Illinois 60191
Phone: 800-858-8442 x- 48222 Direct: 630-694-8222
Email: service@us.phchd.com

****Please note, all classes are restricted to 12 attendees max, subject to change.**

****All attendees should be registered 2 weeks prior to the start date of the class.**

Course List

Introduction to PHC Refrigeration and Ultra Low Equipment (4 days)

($2800)

This course is designed for those that are new to PHC's refrigeration and ultralow refrigeration units. The course provides an overview of the various models offered by PHC. It covers the different control interfaces, calibration and troubleshooting of our laboratory and medical grade refrigerators. The course covers cascade and auto-cascade theory, as well as PHC ultralow freezers, their controls, troubleshooting, charging of the refrigeration systems, calibration and accessory installation. The hands-on portion includes troubleshooting issues, navigating the different control types, calibrations and participating in a rebuild of a traditional cascade unit.

Introduction to PHC Incubator, Environmental (3 days)

($1500)

This course is designed for those that are new to PHC incubator and environmental equipment. The course provides and overview of the various models offered by PHC. It covers the sampling methods, control interfaces, calibration and troubleshooting for the various incubator models. The hands-on portion includes accessory installation, calibration and troubleshooting of various incubator models. The course also includes information on the Autoclaves, Plant Chambers and Cooled Incubators models offered by PHC.

PHC Refrigeration & Incubator Refresher courses (Online)

($700) – Release date TBD.

This is a self-guided course, designed for technicians that are familiar with PHC equipment, have attended a previous PHC class or have worked in the ultralow industry and are familiar with cascade and auto-cascade refrigeration. The course provides an overview of the various PHC refrigerator, ULT and Incubator models and their controls. The class will also include updates on any new equipment from PHC.